



Position Description: Career Counselor II

Status:	Full-time, Nonexempt
Starting Compensation:	\$47,216
Paid Time Off:	Accrual begins at 5 weeks annually in addition to at least 12 paid holidays
Reports to:	Director of Takoda Works

Summary

The career counselor II provides a caseload of participants (many with barriers to employment) with varying supports that will help them move into the workforce or enroll in education, with the ultimate goal of the participant achieving self-sufficiency through gainful employment. The career counselor is responsible for establishing trusted relationships with participants so they can achieve success.

Duties & Responsibilities

- Using formal and informal tools, assess participants' individual career needs and opportunities and use the findings to guide participants through the development of an Individual Employment Plan
- Work with a significant caseload of participants from several programs teaching work readiness skills like interpersonal communication and interview preparation in one-on-one and small group settings
- Support participants through the execution of their Individual Employment Plan and assist them by providing résumé writing assistance, job search support, and direct connection to employment or an internship with an employment partner
- Connect participants to hiring managers and open job opportunities in their area(s) of interest
- Participate in monthly employer advisory meetings to meet new employers and establish good working relationships
- Connect with participants regularly using voice, text, email, and in-person communication channels to monitor progress. Once a participant enters employment, use similar channels to conduct job retention and advancement checks
- Connect program participants to appropriate services and resources like childcare, housing, mental health/disability services, education, job training, etc.
- Conduct program outreach activities including tabling at community events, distributing/posting promotional materials, and maintaining relevant professional networks
- Manage the Career Resource Center overseeing participants using the computers for job search, resource gathering, virtual trainings etc.
- Follow program protocols for data entry, file management, and privacy protection
- Work with marketing and communications team to develop profiles of participant success
- Participate in regular team meetings to monitor participant and program progress
- Attend all relevant trainings, workshops, and networking events

This should not be considered a comprehensive list of job duties and responsibilities and the scope of the position may reasonably change as necessitated by organizational needs.

Qualifications

Required

- 2 years of related experience
- Cultural competency working in a diverse environment

- Ability to follow privacy and confidentiality policies
- GCDF certification or willingness to obtain
- Strong verbal and written communication skills
- Ability to create a welcoming, trusting, and professional environment for participants
- Strong time management skills and the ability to prioritize work
- Ability to work both independently and as part of a team
- Proficiency using a personal computer and Microsoft Office/Office 365 and the ability to navigate databases and enter data accurately

Preferred

- Understanding of Minnesota's Indigenous communities, cultures, and practices.
- Previous case management experience
- Associates degree in human services or a related field
- Understanding of human services programming and ability to align eligibility requirements and needs with appropriate contacts and resources

Physical Demands & Work Environment

American Indian OIC is a culturally rich environment and follows a business casual dress code. The physical demands described are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment characteristics are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand, walk, use hands, reach with hands and arms, and talk or hear. The employee is frequently required to sit for long periods. The employee may occasionally lift and/or move up to 40 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception, and ability to adjust focus. The work environment noise level is typically moderate.

Compensation & Status

The career counselor is a full-time, nonexempt position, with compensation starting at \$22.70 per hour. American Indian OIC's office hours are Monday-Friday from 8:30am-4:30pm, however weekend and evening hours may be required occasionally. With supervisor approval, this position may be granted reasonable remote work privileges on days when participant meetings are not taking place. This position qualifies for medical, dental, and retirement benefits. Up to five weeks of paid time off can be accrued during the first year of employment with increases in subsequent years. AIOIC also offers at least ten paid holidays annually. Free onsite parking is available, and the campus is easily accessible by bike, bus, and light rail.

About American Indian OIC

American Indian OIC (AIOIC) was established in 1979 to address the education and employment disparities faced by Native American families living in and around South Minneapolis. The organization was founded as a career counseling provider, but now offers multi-faceted education and workforce development services through its alternative high school, Adult Basic Education program, job training center, and career counseling services. The goal of these programs is to give people the foundational education and support needed to pursue meaningful career opportunities. Although it was founded to serve people of Native descent, most of AIOIC's programs are open to anyone regardless of race, creed, gender, religion, age, or sexual orientation. Annually, more than 1,000 people from the Twin Cities metropolitan area and affiliated with 40 distinct tribal nations from the US and Canada, utilize AIOIC's services.

American Indian OIC is an Equal Opportunity/Affirmative Action Employer and will not discriminate against any person on any legally recognized basis ("protected class") including, but not limited to: veteran status, uniform service member status, race, color, religion, sex, national origin, age, physical or mental disability, genetic information or any other protected class under federal, state, or local law.